

AGENDA

Meeting: Trowbridge Area Board
Place: Conference Suite - County Hall, Bythesea Road, Trowbridge, BA14 8JN
Date: Thursday 16 March 2023
Time: 6.30 pm

Including the Parishes of: Hilperton, North Bradley, Southwick, Trowbridge, West Ashton.

The Area Board welcomes and invites contributions from members of the public. The Chairman will try to ensure that everyone who wishes to speak will have the opportunity to do so.

If you have any requirements that would make your attendance at the meeting easier, please contact your Democratic Services Officer.

Please direct any enquiries on this Agenda to Kieran Elliott, direct line 01225 718656 or email benjamin.fielding@wiltshire.gov.uk

All the papers connected with this meeting are available on the Council's website at www.wiltshire.gov.uk

Press enquiries to Communications on direct lines (01225) 713114 / 713115.

Wiltshire Councillors

Cllr Daniel Cave, Trowbridge Park (Chairman)
Cllr Antonio Piazza, Drynham (Vice-Chairman)
Cllr Ernie Clark, Hilperton
Cllr Horace Prickett, Southwick
Cllr Mel Jacob, Trowbridge Paxcroft
Cllr Edward Kirk, Adcroft
Cllr Stewart Palmen, Central
Cllr Jo Trigg, Lambrok
Cllr David Vigar, Grove

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The full constitution can be found at [this link](#).

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	Items to be considered	Time
1	Apologies To receive any apologies for absence.	1830
2	Minutes (<i>Pages 5 - 12</i>) To approve the minutes of the meeting held on 19 January 2023.	
3	Declarations of Interest To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.	
4	Chairman's Announcements (<i>Pages 13 - 18</i>) To include the following: a) Cost of Living Update	
5	Partner Updates (<i>Pages 19 - 46</i>) To note the written reports and receive any updates from the following: a) Wiltshire Police b) Dorset and Wiltshire Fire and Rescue Service c) Town and Parish Councils d) Other Updates	1835
6	Emergency Contact Hubs (<i>Pages 47 - 56</i>) To receive a presentation on behalf of the Local Resilience Forum.	1855
7	Future Highstreets and Local Economy To receive an update from Rory Bowen, Economic Development Service Manager.	1910
8	Child Wellbeing Partnership To receive an update from the Child Wellbeing Partnership.	1925
9	Updates on Local Projects To receive updates on previous projects funded by the Area Board.	1940
10	Funding (<i>Pages 57 - 60</i>) To consider applications for grant funding.	1955
11	Urgent items	2030

Any other items of business which the Chairman agrees to consider as a matter of urgency.

MINUTES

Meeting: Trowbridge Area Board
Place: Conference Suite - County Hall, Bythesea Road, Trowbridge,
 BA14 8JN
Date: 19 January 2023
Start Time: 6.30 pm
Finish Time: 9.00 pm

Please direct any enquiries on these minutes to Kieran Elliott (Tel): 01225 718504 or (e-mail) kieran.elliott@wiltshire.gov.uk

Papers available on the Council's website at www.wiltshire.gov.uk

Present

Cllr Daniel Cave (Chairman), Cllr Antonio Piazza (Vice-Chairman),
 Cllr Horace Prickett, Cllr Mel Jacob, Cllr Stewart Palmen, Cllr Jo Trigg and
 Cllr David Vigar

Total in attendance: 30

<u>Minute No..</u>	<u>Summary of Issues Discussed and Decision</u>
1	<p><u>Apologies</u></p> <p>Apologies for absence were received from Councillors Ernie Clark and Edward Kirk.</p>
2	<p><u>Minutes of the Previous Meeting</u></p> <p>The minutes of the meeting held on 6 October 2022 were presented for consideration, and it was,</p> <p><u>Resolved:</u></p> <p>To approve and sign the minutes as a true and correct record.</p>
3	<p><u>Declarations of Interest</u></p> <p>There were no declarations of disclosable pecuniary or other interests.</p>

	<p>Kieran Elliott, Democracy Manager (Democratic Services), explained that additional advice was being sought regarding declaration of interests in light of the updated Code of Conduct, in relation to Other Registerable Interests, and as a result had requested that the grant applications for Park Yoga and Urban Festival be deferred to the next meeting.</p>
4	<p><u>Chairman's Announcements</u></p> <p>The announcements as set out in the agenda and agenda supplement were detailed and noted.</p> <p>During the meeting it was proposed by the Chairman and agreed to move the agenda order of several items.</p>
5	<p><u>Partner Updates</u></p> <p>Updates from partners were received as follows:</p> <p><u>Wiltshire Police</u> Inspector Andy Lemon was in attendance and provided an update on local police operations and activities, including county or regional operations which impacted Trowbridge such as some recent raids and arrests relating to drug offences. He provided details of changes to the operating management model for officers based in Trowbridge, as well as presenting figures from local speedwatch data.</p> <p><u>Office of the Police and Crime Commissioner</u> Philip Wilkinson, Police and Crime Commissioner, was in attendance. He acknowledged Wiltshire Police had faced some difficult reports on its effectiveness in some areas in recent years, and since his election in 2021 he had been putting in place reforms to improve the effectiveness of the headquarters, as well as making it more responsive to the needs of its officers and the public, though his role holding the Chief Constable to account. He highlighted the increasing of the rural crimes team, which had reduced crime rates by 50%, which he intended to improve further. He noted speeding enforcement was up, and thanked the many volunteers who made this possible.</p> <p>The Commissioner explained a new Chief Constable would be in place from the end of February 2023.</p> <p>The Area Board had the opportunity to ask questions of the Commissioner. Queries were raised about technological solutions for speedwatch monitoring, which it was stated were being looked into, though some options provided data which could not be used in court. The improved communications with speedwatch volunteers was welcomed. There were also questions on conviction rates for sexual offences, which had recently improved but remained low.</p> <p>The Board thanked the Commissioner for attending.</p>

	<p><u>Dorset and Wiltshire Fire and Rescue Service</u> Andrew Laskey was in attendance and provided details of incidents which had taken place within the last 3 months. The service was focused on prevention work, noting as a result of the cost of living a rise in use of candles and open fires. Details were also provided of some previous issue relating to fires at a derelict property in the Green Lane area.</p> <p><u>Town and Parish Councils</u> The written update from Trowbridge Town Council was noted. There were no other updates.</p> <p><u>Other Updates</u> Opportunity was provided for any other updates from groups or individual partners.</p>
6	<p><u>Area Board Priority Update: Cost of Living</u></p> <p>The Area Board had chosen as a priority to focus upon the supporting low income families and individuals. It sought to engage with local groups and individuals working to identify and alleviate issues arising from cost of living pressures, and where possible support projects and other measures taking place.</p> <p>The Board received presentations on behalf of a number of groups working in the community area.</p> <p>Clive Jackson from the Trowbridge Debt Advice Service based in Stallard Street provided details of the work of the trained volunteers of his service. This provided free and confidential advice to people with debt, helping them to acquire relief orders or obtain debt management plans amongst other support. Almost 100 clients were currently being supported, with referrals from the council, housing associations or direct requests. There had been a big rise in the number of people aged 25-40 requiring assistance, and housing association eviction attempts had also been rising during the current crisis.</p> <p>Richard Culverhouse from Trowbridge Lions provided an update to the board on the work of Lions Clubs, which were volunteer service organisations which provide support and assistance to the community in a variety of ways, such as supporting elderly vulnerable people on outings, making donations, repairing broken machinery and others.</p> <p>Rory Donaldson from Ruksak45218, which provides rucksacks of essential supplies to young people and families in need across Wiltshire. He highlighted the very large increase in the number of families helped in the last year, up nearly 1000 to around 1500. In just the first 19 days of 2023 83 families had been provided assistance, noting the current crisis meant many people previously not struggling could not afford essentials such as cleaning products or nappies. He gave details of donations that had been received such as for</p>

	<p>school uniforms, and encouraged anyone to refer young people in need to them.</p> <p>A verbal update was provided on behalf of Trowbridge Future, who conducted many supportive activities in the area including community fridges. They noted that in the current situation even those not on very low incomes were struggling, and also highlighted the stress faced by volunteers and workers for charitable and supportive organisations, who were facing such high levels of demand.</p> <p>The Board thanked all those in attendance for presenting to the Board, and for the excellent work they were providing to vulnerable people in the community area. All Members were asked to help signpost people to relevant groups, who often worked together to coordinate efforts, and to consider additional ways support could be provided to local groups providing support.</p>
7	<p><u>Funding</u></p> <p>The grants for Park Yoga and an Urban Festival were deferred.</p> <p>Community Grants</p> <p>HELP Counselling Services had requested £1965 to contribute toward new office furniture. It was explained the service had moved to new, larger premises and was supporting an increasing number of people suffering with their mental health.</p> <p>On the motion of Councillor Jo Trigg, seconded by Councillor Stewart Palmen, it was then,</p> <p><u>Resolved:</u> To award £1965.00 to HELP Counselling Services.</p> <p><u>Reason:</u> The application met the grants criteria.</p> <p>HELP also invited a Member of the Area Board to be a trustee of their organisation. Councillor Stewart Palmen volunteered.</p> <p>Collaborative Schools had requested £1965 to contribute to fencing around their hub site on the grounds of The John of Gaunt School. This would ensure there was an enclosed outdoor area to allow safe access for children. Details were provided of programmes for young children and provision of family learning activities at the hub. On the motion of Councillor Mel Jacob, seconded by Councillor Antonio Piazza, it was,</p> <p><u>Resolved:</u> To award £1965.00 to Collaborative Schools.</p>

Reason:

The application met the grants criteria.

Youth Grants

The following two grants were considered by the local Child Friendly Partnership. Colin Kay on behalf of the partnership noted its support for both applications, with both applicants having good track records for delivery of projects.

Wiltshire and Swindon Sport requested £5000 for the Beat the Street, Trowbridge event. The Board discussed previous such events, which they considered had been a success, and sought details of when the next event would take place, probably late September. David Redfern, Assistant Director Leisure, Culture and Libraries, made a comment on joint working with the council to deal with legacy from Beat The Street.

On the motion of Councillor Daniel Cave, seconded by Councillor David Vigar, it was then,

Resolved:

To award £5000.00 to Wiltshire and Swindon Sport.

Reason:

The application met the grants criteria.

Wiltshire Youth for Christ had requested £497.99 for enhancement of a pop up café. This related to their Stallards park pop up café for young people, which required upgrading to ensure they were better equipped for hot weather, and widen the range of activities, which included physical and quieter sedentary options. a Publicity Campaign. On the motion of Councillor Antonio Piazza, seconded by Councillor Stewart Palmen, it was then,

Resolved:

To award £497.99 to Wiltshire Youth for Christ.

Reason:

The application met the grants criteria.

Local Highways and Footway Improvement Group (LHFIG)

The Board received the recommendations of the LHFIG. On the motion of Councillor Daniel Cave, seconded by Councillor Antonio Piazza, it was,

Resolved:

To award the following:

16-20-09 – Reduction of Speed Limit, Cockhill, Trowbridge - £4125 subject to Town Council £1375.

16-21-25 – Leap Gate, Trowbridge - £3750 subject to Town Council £1250.

	<p>16-22-1 – Greenhill Gardens, Hilperton - £3450 subject to Parish Council £1150.</p> <p>Bratton Road, West Ashton – 20mph speed limit request - £1875 subject to Parish Council £625</p>
8	<p><u>Shared Lives Update</u></p> <p>Amy Smith, Registered Manager, Respite and Day Services, delivered a presentation on the Shared Lives Service. This was a national scheme that promotes supportive shared living.</p> <p>It was stated that Shared Lives was a bit like fostering, but for vulnerable people over 16 who wanted to live as independently as possible. It enabled people to live as part of a family, within a carers home, to receive practical and emotional support. Carers might support someone living in their home long-term, for a shorter period, or provide respite. Shared Days carers supported someone for a few hours during a day.</p> <p>Those supported by the service included adults with learning difficulties, mental or physical health needs, or who are elderly and in need of support to live as independently as possible. Some would need assistance with most day to day needs, whilst others needed mostly guidance and limited support.</p> <p>Details were provided on what support might be provided within a home, and how carers would decide if they were willing to learn how to provide personal care, and be fully trained to do so. The process for becoming a carer was set out, and the fee they received, which could be up to £593 per week based on the needs and level of care provided.</p> <p>The Board welcomed the presentation and sought details on how people were referred to the scheme, and the extent of the team in Wiltshire compared to other authorities, which was stated to be about average. In response to queries it was confirmed that the service would save the council and others money by providing support before more complex assistance was required, and Members hoped that the service could be expanded, both for the effective personalised support for vulnerable people, and in a cost effective way, noting details in the draft Wiltshire Council budget. Recent media coverage was noted, as part of improvements in the marketing of the service in the last year.</p> <p>The Board thanked Amy Smith for her attendance and the work of the Shared Lives Team.</p>
9	<p><u>Leisure Update</u></p> <p>David Redfern, Assistant Director, Leisure, Culture, and Communities, was in attendance to provide an update in respect of Trowbridge Leisure provision. £25m had been allocated in the 2022/23 budget, with work being undertaken on leisure needs assessment and development of detailed requirements for the area.</p>

	<p>It was explained that the council was not yet in a position to determine the location or locations of the new provision, though it hoped to be able to announce this in time for the July 2023 meeting of the Area Board. A summary was provided of the appraisal methodology that would be used to assess potential sites, including consideration of its walk/drive catchment area. At the meeting the presentation stated this would be 10 minutes, but post meeting this has been updated to be 20 minutes. It was stated that over 500 young people had responded to a survey on leisure needs, following comments from the Board that further engagement with young people was necessary.</p> <p>Whilst the Board appreciated the attendance of the Assistant Director and the public consultation taking place, they expressed frustration at the current lack of participation of elected Members in the project. Some suggestions were raised whether it would be possible for them to, on a confidential basis, be provided with details for example of the options assessment at the point when a location or locations were being chosen. It was felt that this may enable them to engage with the public on a more informed basis and respond in an understanding way to whatever was decided, as without such information there were concerns their views in context would not be as effective as they could be.</p> <p>David Redfern responded to the comments at the meeting, and would update the council Board which would make decisions regarding the progression of the project, and stated he would continue to engage with them as much as would be possible, though not all information was able to be shared. He emphasised that any decision on a site or facilities would be based on analysis of the evidence gathered.</p> <p>The Board also discussed the rise in costs from inflation and how far the £25m allocation might now go in terms of options, and sought details on trends from the initial consultations on leisure needs. Clarity was sought on reference in the Wiltshire Council 2023/24 Budget report to deleting references to upgrades to the Trowbridge Sports Centre on the Infrastructure List and replacing this with a new entry for New Trowbridge Leisure Facility Project. It was stated that what form the new facility would take depends on the outcome of the options appraisal and could relate to a different site. Inclusion on the List means that the Council may use Community Infrastructure Levy funding for this project in whole or part. Currently alternative funding is made available in the capital programme for this. Additional comments were provided by Lucy Townsend, Corporate Director, People.</p> <p>The Board thanked David Redfern for his attendance and update.</p>
10	<p><u>Area Board Priority Update: Local Economy</u></p> <p>The Chairman, Councillor Daniel Cave, provided a short update in his role as appointed Board lead on the priority of the Local Economy.</p> <p>It was explained that a larger update was planned for the next meeting, and the</p>

	<p>Chairman was seeking to arrange a meeting between local business stakeholders around local investment, as had taken place in Chippenham. It was confirmed this would not be a business Area Board meeting, but a stakeholder event.</p> <p>The Board thanked the Chairman for the update.</p>
11	<p><u>National Power Outage Presentation</u></p> <p>Due to the length of the meeting it was agreed to defer this item until the next meeting.</p>
12	<p><u>Date of Next Meeting</u></p> <p>The date of the next meeting was confirmed as 16 March 2023.</p>
13	<p><u>Urgent items</u></p> <p>There were no urgent items.</p>

Area Board Briefing Note – Cost of Living Update – February 2023

Service:	Executive Office
Date prepared:	13 February 2023
Further enquiries to:	Will Oulton
Direct contact:	William.oulton@wiltshire.gov.uk

The following briefing note summaries sources of information and support, and actions that have been taken by the Council and partners.

For a summary of the resources and recent announcements, take a look at the Council's [dedicated Cost of Living page](#). This includes links to information for sources of national and local support.

The [interactive community directory](#) which helps people to search for warm spaces and community food providers in their area, also lists the easiest bus routes to help people find help more easily.

Free sims and mobile data from Wiltshire libraries

Wiltshire Libraries are working with the Good Things Foundation to distribute free SIMs and mobile data to people in need. The [National Databank scheme](#) is supported by UK mobile networks including Vodafone, O2 and Three.

The free SIMs and mobile data are available from Chippenham, Devizes, Salisbury, Trowbridge and Warminster libraries.

To be able to access the National Databank you must be 18+ years old and from a low-income household. One or more of the following must also be true:

- You have no or poor access to the internet at home.
- You have no or poor access to the internet away from home.
- You can't afford your existing monthly contract or top-up.

If you meet the criteria, [contact](#) Chippenham, Devizes, Salisbury, Trowbridge or Warminster libraries to find out more and to book an appointment.

Bus fare reductions over winter

Wiltshire bus users can now travel on most routes in the county for just £2 or less for a single fare until 31 March.

The fare price reduction has been funded by the Government and is aimed at getting more people to use buses across the country during the current cost of living challenges.

As part of the promotion, many single bus fares in Wiltshire have been capped at just £2 for both adults and concessions. If the single fare was originally less than £2, it will remain at the reduced price, and many day return tickets have also been reduced.

Vital help with energy bills for more homes – the Energy Bills Support Scheme (EBSS) Alternative Funding scheme

The EBSS Alternative Funding is a one-off £400 non-repayable discount to eligible households who have not received the main EBSS payment automatically to help with their energy bills between 1 October 2022 and 31 March 2023, but are still facing increased energy costs. Individuals will need to apply for the EBSS Alternative Funding via a Gov.UK portal which has yet to go live.

The Department for Energy Security and Net Zero (DESNZ) expects eligible households to include those with a commercial landlord or intermediary, such as park home residents and some housing association tenants. The EBSS Alternative Funding is expected to reach a significant number of vulnerable people, including self-funding residents in care homes. DESNZ is expecting approximately 900,000 households in Great Britain (around 3%) to be eligible for EBSS Alternative Funding. No household will be eligible for both the EBSS payment and an EBSS Alternative Funding payment.

Details of the scheme have yet to be published by the Government, and the Government portal is not yet live, but we expect it to be so in the last week of February. We will publish information on the website as soon as we know more.

Support for Council House Tenants and Housing Associations

The council's tenancy sustainment team has been supporting tenants through the ongoing cost-of-living crisis by assisting them to get access to more than £600,000 in new and backdated benefits, external grants and third-party debt cleared.

In addition, following funding received from the Government's Green Homes Grant, the Council has been improving the energy efficiency of 100 properties. This work has been received well by those who have benefited from it, particularly the fact that homes are being made more energy efficient amid the ongoing cost-of-living crisis. The council is currently focussing the project on those with the greatest potential increase in energy efficiency.

The Household Support Fund has also allocated funding to the Housing Service for outreach work to rough sleepers, and to support Council House tenants to combat hardship through the allocation of vouchers. This is building on the strong engagement work of this team, who under the people they work with well to provide the most effective support.

Through partnership working, and the sharing of information, we are highlighting to housing associations how their tenants can access support. We are confident that their tenants have been able to access services as, for example, Housing Association tenants made up 42% those being supported in the Wiltshire Installs project with 16% being Wiltshire Council tenants, Owner Occupier 28% and Privately rented 14% .

Households to get new cost-of-living payments from spring 2023

The Department for Work and Pensions (DWP) announced on the 3rd of January, more detail on the payment schedule for the next round of cost-of-living support unveiled in the Chancellor's Autumn Statement on 17 November.

The £900 payment for over eight million eligible means-tested benefits claimants (including those on Universal Credit, Pension Credit, and tax credits) starts in spring. Payments will go directly to bank accounts in three payments over the course of the financial year. There will also be a separate £150 for over six million disabled people and £300 for over eight million pensioners on top of their winter fuel payment.

Payments will be made automatically if individuals are eligible and there will be no need to apply. Claimants who are eligible for any of the cost-of-living payments and receive tax credits, and no other means-tested benefits, will receive payment from HM Revenue and Customs shortly after DWP payments are issued.

Exact payment windows will be announced closer to the time but are spread across a longer period to ensure a consistent support offering throughout the year. They will be broadly as follows:

- **£301** – First Cost of Living Payment – **during Spring 2023**
- **£150** – Disability Cost of Living Payment – **during Summer 2023**
- **£300** – Second Cost of Living Payment – **during Autumn 2023**
- **£300** – Pensioner Cost of Living Payment – **during Winter 2023/4**
- **£299** – Third Cost of Living Payment – **during Spring 2024**

Those eligible will be paid automatically, and there will be no need to apply. For more information, please visit [GOV.UK](https://www.gov.uk).

Winter Fuel Payment videos

The DWP has also created some short videos answering key questions about Winter Fuel Payments. The videos are now also available in British Sign Language version

We would encourage you to share these videos:

[Winter Fuel Payment - British Sign Language](#) and [Winter Fuel Payment Information](#)

Most of those eligible do not have to claim their Winter Fuel Payment, as it is awarded automatically.

People who have not been paid by 13 January 2023 are encouraged to check their bank account before contacting the Department's [Winter Fuel Payment Centre](#).

Energy support for businesses

The **Energy Bill Relief Scheme** launched in under Liz Truss and Jacob Rees-Mogg was Business and Energy Secretary for an initial period of 6 months end at the end of March. On January 9, Government announced plans to replace the scheme, from the start of April, with a new **Energy Bill Discount Scheme (EBDS)**.

While the old scheme capped energy prices in a blanket fashion, businesses can only benefit from the new scheme when prices are at or above £107 per MWh for gas and £302 per MWh for electricity.

At this point, bills will automatically be reduced. This reduction applies to businesses, charities and public sector bodies and is less generous than previous support provided.

Higher discounts are on offer for energy-intensive businesses such as steelmakers and manufacturers. The threshold at which the discount kicks in is also lower for these firms

The EBDS will run for 12 months from 1 April 2023 to 31 March 2024

Warm & Safe Support

Wiltshire Council's friendly library staff are continuing to play their part too, by working with Warm and Safe Wiltshire and The Rural Communities Energy Support Network, to assist residents seeking basic energy advice and make referrals to experienced energy advisors in all but its smallest libraries. All libraries can signpost people to community partners and agencies that can support people through the rising cost of living. Libraries are also collection points for Warm Packs, which includes a hot water bottle and blanket, for anyone who would benefit from some free essentials. In all but the smallest libraries there are at least two energy champions who are trained to offer advice and support people to access help.

There are no criteria for anyone who might need to use the library as a warm space, staff and volunteers will be friendly and welcoming so that people feel as comfortable as possible. There are also opportunities to spend more time in the library to take part in board games, colouring, jigsaws and tea and chat where these are part of a local library programme.

The council is always looking for volunteers to support library services, so if anyone has time to spare and wants to join a friendly team this winter they should email libraryenquiries@wiltshire.gov.uk or visit [Libraries](#).

Rural Communities Energy Support Network

The Rural Communities Energy Support Network, delivered as a partnership between the Council and the Centre for Sustainable Energy, is looking to recruit people from local

communities would like to be able to offer people in their community more support around staying warm and keeping the bills down

Volunteers would gain access to training and resources so they can offer energy saving advice.

If this sounds like something you would be interested in, or you know someone else who might be, please go to www.cse.org.uk/rcesn or email warmandsafe@cse.org.uk

Warm and Safe advice service

The service has continued to play a prominent role in Wiltshire's cost of living support to low-income households, by providing energy, debt, bill advice, small grants, insulation advice and referrals. Since the beginning of October, the service has received **1009 enquires**, made **144 heating and insulation referrals**, **87 Priority Service Register sign ups** and provided **£26,000 in food and fuel vouchers** and distributed **£30,328 of Surviving Winter Grant** to Wiltshire households.

Boater Support

Public Health working alongside Economic Development secured UK Shared Prosperity Funding (UKSPF) to support the boater community, who find themselves disproportionately affected by the cost-of-living crisis. The funding has allowed Public Health to mobilise an outreach programme with Julian House to support our boating community with emergency fuel and food vouchers, within an extremely tight timescale to ensure the boaters secured the funding at a time of great need. The project was delivered throughout the 3-week cold period in December and helped **71 Boaters and 4 Roadside Travellers** with both fuel and food vouchers. Households were identified by Julian House based on eligibility criteria: low income, health condition, single parent and children with health condition.

Wiltshire Installs project

The Wiltshire Installs project is delivered by Warm and Safe Wiltshire and has been particularly busy this winter. The scheme aims to provide new boiler/repairs, Fuel and food voucher support to households that can demonstrate that they comply with the strict eligibility criteria: low income, have a health condition, their energy needs are off the mains Gas network and have a prepayment meter. The scheme has supported **209 households** since the beginning of October 2022, through a mixture of prepayment meter and food vouchers, in addition **11 new boilers** have been fitted where households have had a no heating situation.

Support for households that rely on life saving equipment.

Warm and Safe Wiltshire has worked in partnership with both Integrated Care Board and Adult commissioning to identify households that rely on life saving equipment, who are disproportionately affected by the high energy prices. Through November families have been

offered support through the provision of food and prepayment meter vouchers, to date **13 families** have been supported.

Community Case Worker

This winter we have increased the ability to support Council, Primary Care, NHS and Voluntary and Charitable organisations with outreach work through the Community Case Worker project (Warm and Safe), which has allowed us to deliver 24 events, outlining the Warm and Safe service and the referral routes available to organisations to allow households ease of access into the service. In addition, this role has allowed us to provide 1 to 1 support and advocacy to people in crisis.

Wiltshire's Wellbeing Hub is available to help advise people through the cost-of-living crisis

As well specific and general telephone contacts, the Council is making their Wellbeing Hub phone line available for people who may be worried about the cost-of-living crisis and needing some information and advice.

The hub was originally set-up at the start of the pandemic to provide information and advice. Anyone can access the hub and it can provide confidential advice, information, and signposting from the council's friendly team in relation to the current high cost of living.

People can call the hub Monday to Thursday 9am to 5pm and Friday from 9am to 4pm on 0300 003 4576 or email wellbeinghub@wiltshire.gov.uk. The opening hours will continue to be regularly reviewed depending on what the demand is for the service.

Promoting Fundraising Campaigns

As part of our work with our Voluntary, Community and Social Enterprise partners, Wiltshire Council is helping to promote the Wiltshire Community Foundation's [Cost of Living Appeal](#) through our networks.

Building on the work of previous appeals where people who can afford to are encouraged to donate any surplus winter fuel allowances, the wider community is being asked to help generate vital funds to help grassroots voluntary groups and charities in Swindon and Wiltshire who are supporting families and individuals in the face of escalating rent, food, and energy prices.

The money raised through this joint appeal will fund a new grants programme to support projects which are keeping people fed and warm and provide additional practical support and advice to help people cope throughout this period of great hardship

You can donate to the appeal [here](#) or call the donation line on 01380 738989 from 9am to 5pm, Monday to Friday.

WILTSHIRE POLICE



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Community Report

Trowbridge Community Policing Team

March 2023



Agenda Item 5

Your CPT – Trowbridge

Inspector: Andy Lemon

Neighbourhood Sergeants:

Sgt James Twyford / Sgt Charly Chilton

Neighbourhood Officers:

PC Rach Jackson (Bradford on Avon)

PC Jennifer Miller / PC Ben Coombs (Melksham)

PC Eleanor Porter / PC Al Paterson / PC Robert Dentry (Trowbridge)

PCSOs:

Laura Wallace / Ella-Maria Badder (Bradford on Avon)

Luke Hosken / Melissa Culliford / Vic Rolph (Melksham)

Thomas Storm / Sophie Piper / Robyn Dentry / Will Browne / Amy Clifford / Jack

Thomas (Trowbridge)

This Months Focus

Project Zero

Led by our ever-proactive Roads Policing Unit and supported by the Neighbourhood Teams; we are taking some time to focus on Road Safety.

Project Zero is born from a National Initiative and ambition, to reduce the number of Road Deaths to zero. 1760 people died on Britain's Roads in the 12 months to June 2022, with a further 28044 people seriously injured. It is the leading cause of death amongst 15-19 year olds and it disproportionately affects young men at a rate of 3:1. Excess Speed is a factor in 25% of Fatal Collisions.

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We have heavily invested in preventative Road Safety functions; with dedicated Road Safety Officers to look at the holistic picture, alongside Speed Enforcement Officers, who target this area in particular.

Project Zero looks to target what's known as the "Fatal Five": Drink Driving, Drug Driving, Careless Driving, Failing to Wear a Seatbelt and Using a Mobile Phone whilst Driving. Roads Policing Officers rotate around the County, targeting these offences one Town at a time.

This is also supported by our Community Speedwatch Teams and the Neighbourhood Teams.

Crime Exceptions

Crime Exceptions are described as a volume of offences outside of the normal range expected, based on the last two years' worth of data.

All Crime – Trowbridge

February 2023 saw 262 reported crimes across the town of Trowbridge compared to 272 reported crimes in February 2022, a reduction of 10 crimes.

Across February 2023 offences of Burglary – residential are showing as a crime exception, with 11 reported incidents across the town.

3 of the burglaries relate to Attempted Burglaries, whereby attempts have been made, unsuccessfully, to gain entry to a property.

8 of the burglaries relate to offences that have occurred predominantly across ET12, ET13 and ET14. These offences range from insecurities to windows being smashed in order to gain entry.

Crime Exceptions Continued ...

ET11 – Trowbridge Central

Theft – This is showing as an exception, with 28 offences having been reported in the month of February compared to 20 offences in the previous month.

When broken down further ;

16 shopliftings - 7 of these incidents the store are yet to return CCTV and proforma statements

3 incidents have a suspect identified, and awaiting interview.

2 incidents were not captured on CCTV

3 vehicle related incidents

3 theft of bicycles

3 theft from dwelling / gardens.

ET12 – Adcroft and Seymour

There are no crime exceptions for the month of February.

Crime Exceptions Continued ...

ET13 – Trowbridge Park (Longfield)

Burglary – This is an exception, with three offences having been reported in the month of February.

Robbery – This is an exception, with two offences having been reported in the month of February.

When broken down ;

1. Incident that was reported on 16th February in Barn Glebe area of Trowbridge. Unknown male has been asked to put his dog on a lead by the victim, and has responded by punching her and stealing her mobile phone. Enquiries are ongoing to identify the suspect.
2. Incident that was reported on 26th February in Broadcloth Lane. A 12 year old was assaulted by a large group of youths and his mobile phone was stolen. All of the youths have been identified. Two were arrested on the day of the incident, with others having been interviewed several days later once identified.

ET14 – Drynham and Grove

Burglary – This is an exception, with three offences having been reported in the month of February.

Crime Exceptions Continued ...

ET15 – Lambrok (Studley Green and Broadmead)

There are no crime exceptions for the month of February.

ET16 – Trowbridge Rural

There are no crime exceptions for the month of February.

Local Priorities & Updates

Priority	Update
Closure Order	<p>A Partial Closure Order was granted for a property in Ferris Way, Trowbridge, following a number of complaints from local residents relating to Antisocial Behaviour, Disorderly Behaviour and Drug use from the address.</p> <p>The order prohibits anybody other than the tenant from accessing the property for a period of three months.</p>
Closure Order	<p>A Partial Closure Order was granted for a property in Park Road, Trowbridge, following concerns relating to the occupant of the address being exploited. Officers visited the resident's address and found a male present who was believed to be using the address to deal Class A drugs.</p> <p>The order prohibits anybody other than the tenant from accessing the property for a period of three months and allows the police and partner agencies a period of time to ensure that sufficient safeguarding is in place moving forward.</p>
Section 35 Dispersal Order	<p>A Dispersal Order was authorised for a period of 48 hours, following a spate of incidents of antisocial behaviour, theft and drug use by a small group of people.</p>

Local Priorities & Updates Continued

Priority	Update
Project Zero	<p>A man was arrested on suspicion of drug driving during Project Zero patrols in February. Officers arrested the man in his 30's due to a strong smell of Cannabis emanating from his vehicle. He has since been released under investigation whilst enquiries are ongoing.</p> <p>As well as the arrest, 14 Traffic Offence Reports (TOR's) were issued for offences including defective tyres and mobile phone use, and 11 Fixed Penalty Notices (FPN's) were issues for various offences including failure to wear a seatbelt.</p> <p>Speed checks were also carried out at 12 locations the community had raised concerns about.</p> <p>A/Insp Will Ayres said ; "During these speed checks, speed enforcement caught 97 drivers speeding. Roads were clearly signposted with 30mph speed limits and were all in regular use by pedestrians. One driver was caught reaching speeds of 52mph. This is completely unacceptable and the work we are doing is about the importance of driving within the speed limit in a bid to keep our roads as safe as possible".</p>

Useful Links

For more information on Wiltshire Police's performance please visit:

- PCC's Website - <https://www.wiltshire-pcc.gov.uk/>
- HMICFRS Website - <https://www.justiceinspectorates.gov.uk/hmicfrs/police-forces/wiltshire/>
- For information on what crimes and incidents have been reported in the Trowbridge Community Policing Team area visit <https://www.police.uk/pu/your-area/wiltshire-police/>

Get Involved

Keep up to date with the latest news and alerts in your area by signing up to our **Community Messaging service** –

www.wiltsmessaging.co.uk

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Follow your CPT on social media

- [Trowbridge Police Facebook](#)
- [Trowbridge Police Twitter](#)
- [Melksham Police Facebook](#)
- [Bradford on Avon Facebook](#)

Find out more information on your CPT area at: www.wiltshire.police.uk and here www.wiltshire-pcc.gov.uk

The screenshot shows the top navigation bar of the Wiltshire Police website. It includes the Wiltshire Police logo, a search bar with the text "How can we help you?", and a menu with options: "Report", "Tell us about", "Apply or register", "Request", and "Feedback". Below the navigation bar, there is a breadcrumb trail: "Home > About us > CPTs". The main heading is "Trowbridge CPT". The content area contains the following text:

CPT Trowbridge covers the areas of Trowbridge, Melksham, Bradford-on-Avon and surrounding areas

To contact your CPT about a community-related matter, such as a school visit, then please email TrowbridgeAreaCPT@wiltshire.pnn.police.uk. Please note that this mailbox is not monitored 24/7.

You are unable to report crimes of any type via email and please do not report any situations that require an urgent response. In the case of an emergency please contact 999 and for non-urgent crimes and incidents, please call 101 or [Report a crime here](#)

You see a map of [crimes in the Trowbridge area](#) by visiting www.police.uk

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WILTSHIRE POLICE

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Road safety update – Trowbridge Area Board

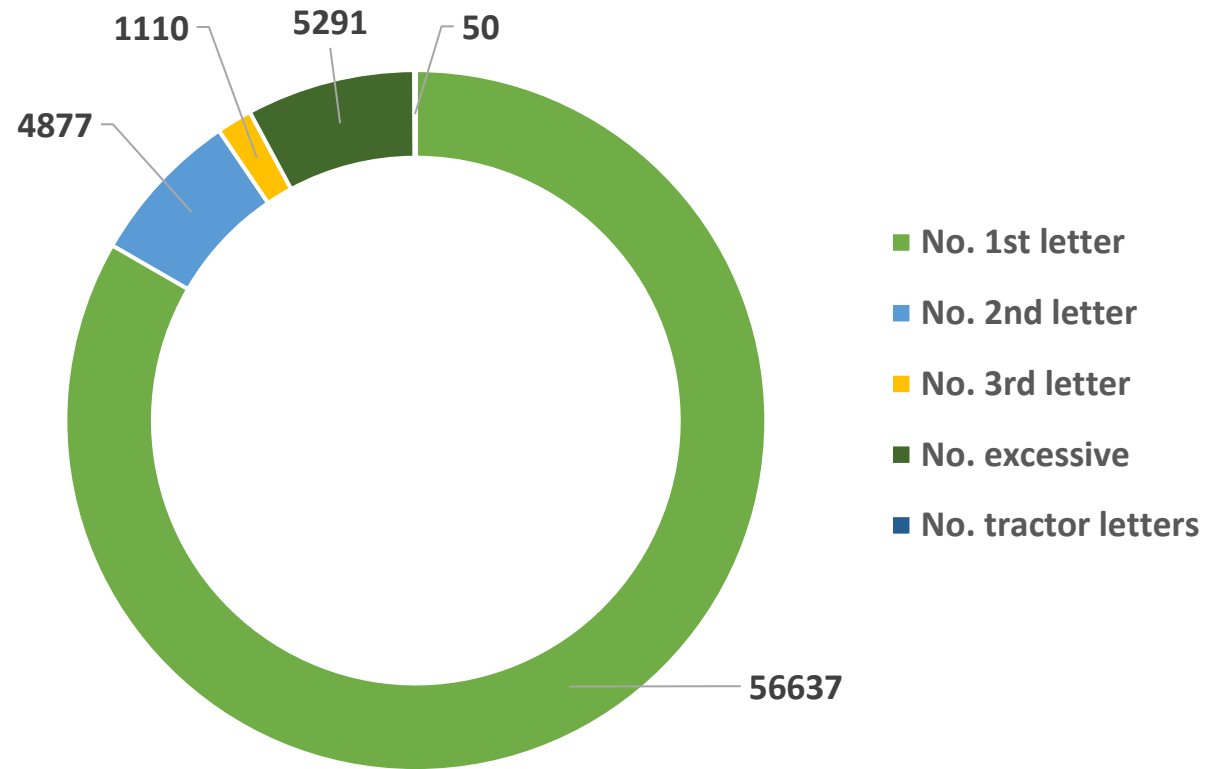
19 January 2023

County Hall



• CSW – Data for last 2 years

No, of letters sent = 67,958

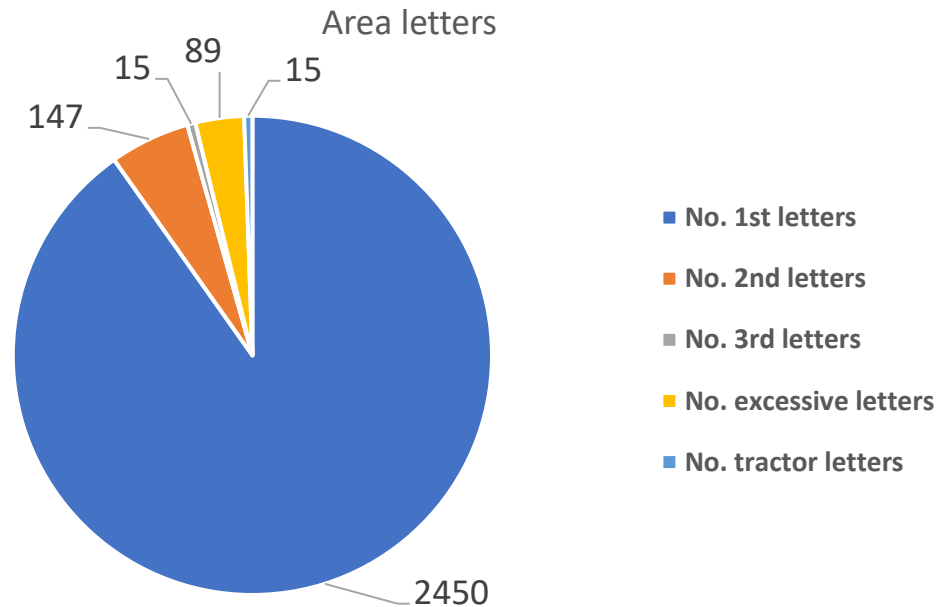


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Vehicles passing = 2,059,781

Number of watches = 8080

• CSW Southern Wiltshire – Data since July 2020

Team	No. 1st letters	No. 2nd letters	No. 3rd letters	No. excessive letters	No. tractor letters	Total letters	No. of watches	Average speeders %
Hilperton	86	11	0	6	1	104	23	10.5%
North Bradley	1216	58	7	51	14	1346	73	2.2%
Southwick	228	12	1	3	0	244	80	1.0%
Steeple Ashton	257	36	3	15	0	311	27	5.2%
Trowbridge - Cockhill	574	26	1	12	0	613	29	2.9%
West Ashton	89	4	3	2	0	98	39	2.6%
Grand Total	2450	147	15	89	15	2716	271	3.0%

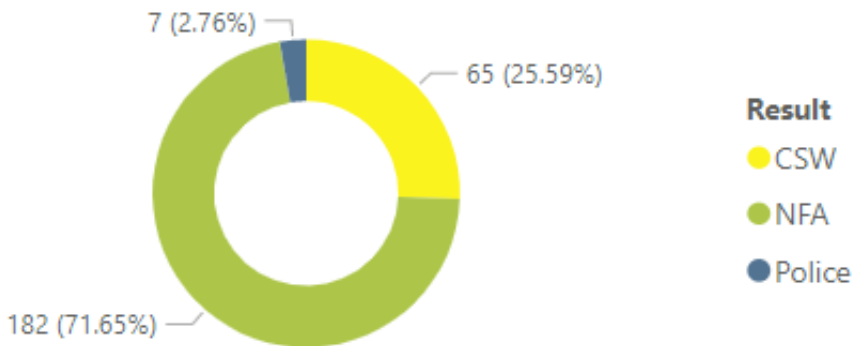


• CSW – Traffic Surveys

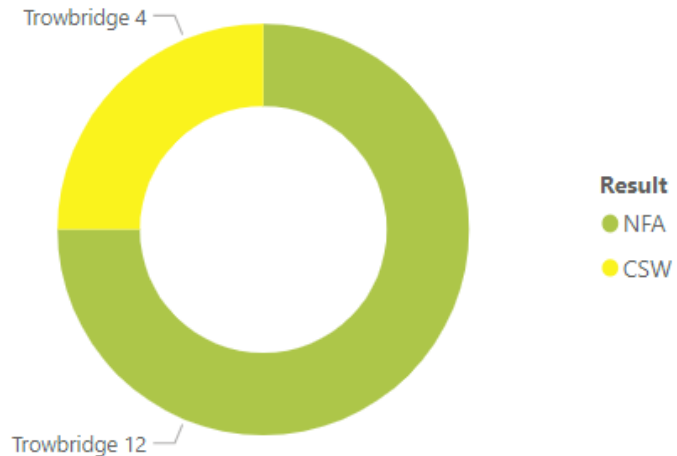
Wiltshire Council

Location	Result	Speed limit	85th percentile	CPT	Area Board
Forest Road Melksham	NFA	30	22	Trowbridge	Trowbridge
Hilperton - Whaddon lane	NFA	30	28	Trowbridge	Trowbridge
Melksham - A365 Bath Road,	CSW	30	35.8	Trowbridge	Trowbridge
Melksham - Badre Park	NFA	30	26	Trowbridge	Trowbridge
Serrington, C395, High Street	CSW	30	35.28	Trowbridge	Trowbridge
Shaw - Bath Road,	NFA	40	38.4	Trowbridge	Trowbridge
Spa Road Melksham	NFA	30	29.6	Trowbridge	Trowbridge
Steeple Ashton - Common Hill	CSW	30	37.89	Trowbridge	Trowbridge
Steeple Langford - Duck Street	NFA	30	25.8	Trowbridge	Trowbridge
Trowbridge - College Road,	NFA	20	22.5	Trowbridge	Trowbridge
Trowbridge - Drynham Road	CSW	20	26.9	Trowbridge	Trowbridge
Trowbridge - Dursley Road,	NFA	20	22.6	Trowbridge	Trowbridge
Trowbridge - Silver Street Lane,	NFA	30	32.5	Trowbridge	Trowbridge
Trowbridge - Union Street	NFA	30	27.7	Trowbridge	Trowbridge
West Ashton - Bratton Road	NFA	30	31.9	Trowbridge	Trowbridge
West Ashton - Bratton Road,	NFA	30	30.5	Trowbridge	Trowbridge

County & Swindon



Trowbridge area



Community Speed Enforcement Officers

CSEO's



• CSEO – Dashboard (13/01/2023 1643 hrs)

CSEO Activity Dashboard

Outcomes are dependent on previous convictions and history

1,967.00

Sum of Speed awareness...

255.00

Sum of Fine & Points

29.00

Sum of Court

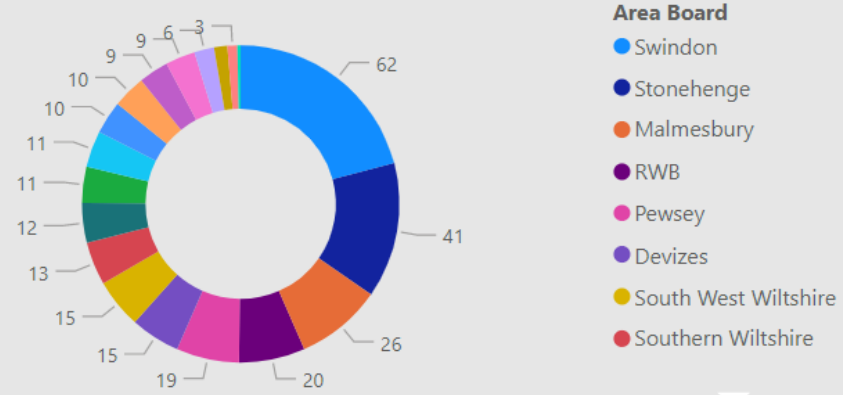
151

Count of Location

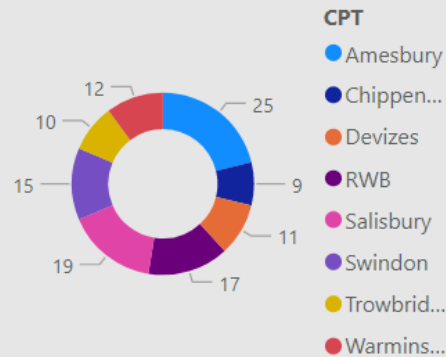
Location	Year	Month	Speed awareness course	Fine & Points	Court	CPT	Area Board
Alderbury	2022	February	0.00	0.00	0.00	Devezes	Marlborough
Allington & Boscombe - Social club	2022	November	7.00	0.00	0.00	Amesbury	Southern Wilts
Allington & Boscombe - Social club	2022	October	12.00	0.00	0.00	Amesbury	Stonehenge
Allington & Boscombe - Social club	2022	November	3.00	2.00	0.00	Amesbury	Stonehenge
Allington & South Boscombe	2022	January	0.00	0.00	0.00	Amesbury	Southern Wilts
Allington Track	2022	December	15.00	2.00	0.00	Amesbury	Southern Wilts
Allington Track	2023	January	1.00	0.00	0.00	Amesbury	Southern Wilts
Ashton Keynes	2022	April	3.00	0.00	0.00	RWB	Malmesbury
Ashton Keynes	2022	June	2.00	0.00	0.00	RWB	Malmesbury
Ashton Keynes	2022	November	1.00	0.00	0.00	RWB	Malmesbury
Ashton Keynes	2022	December	8.00	0.00	0.00	RWB	Malmesbury
Ashton Keynes	2023	January	1.00	0.00	0.00	RWB	Malmesbury
Ashton Keynes (Church)							
Ashton Keynes (Coach Park)	2023	January	2.00	0.00	0.00	RWB	Malmesbury
Beanacre	2022	November	3.00	0.00	0.00	Chippenham	Chippenham
Beanacre	2022	March	9.00	1.00	0.00	Trowbridge	Melksham
Beanacre	2022	April	0.00	0.00	0.00	Trowbridge	Melksham
Beanacre	2022	August	0.00	0.00	0.00	Trowbridge	Melksham
Beechingstoke	2022	January	1.00	0.00	0.00	Devezes	Pewsey
Total			1,967.0	255.00	29.00		

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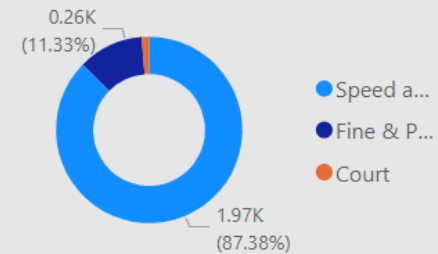
Activity by Area Board



Activity by CPT



Outcomes



• CSEO – Trowbridge results

CSEO Activity Dashboard

Outcomes are dependant on previous conviction and history

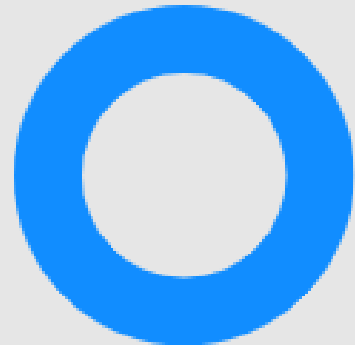
25
Speed awareness course

0
Fines & Points

0
Summoned to court

3
Different locations of activity

Outcomes



Location	Year	Month	Speed awareness course	Fine & Points	Court	CPT	Area Board
North Bradley - Woodmarsh	2022	October	2.00	0.00	0.00	Trowbridge	Trowbridge
Southwick	2021	October	4.00	0.00	0.00	Trowbridge	Trowbridge
Southwick	2021	November	5.00	0.00	0.00	Trowbridge	Trowbridge
Southwick	2022	May	1.00	0.00	0.00	Trowbridge	Trowbridge
Trowbridge - Cockhill	2022	October	13.00	0.00	0.00	Trowbridge	Trowbridge
Total			25.00	0.00	0.00		

- Speed a...
- Fine & P...
- Court

• Wider work for December overall



There's
never an
excuse to...

Drive under the
influence of
drink or drugs

#FatalFour

FatalFive



West Yorkshire
PCC



Vehicles seized = **60**

- Drink Drive arrest = **48**
- Drug Drive arrests = **9**

• Twitter – Wilts Specialist Ops

Friday 6th

Wilts Specialist Ops @WiltsSpecOps · 6 Jan
Teamwork makes the dream work... #RPU & @wiltspolicedogs stopped this car in Chippenham after it reacted to their presence... No insurance held and driver over the drink drive limit!! Arrested by the speedy dog handler and vehicle seized!! #Fatal5 #teamwork



2,145

Wilts Specialist Ops @WiltsSpecOps · 6 Jan
#RPU are on scene at a single vehicle RTC, assisting @WarminsterCPT who have arrested the driver after he blew 85ug. Limit being 35ug!! Driver en route to Hospital for check up and bloods to be taken!! #Fatal5



Wilts Specialist Ops @WiltsSpecOps · 6 Jan
It's been a night of it, #RPU assisted @ChippenhamCPT after a young male drink driver crashed his car in Box! #fatal5



5,218

Wilts Specialist Ops @WiltsSpecOps · 6 Jan
#RPU, @WarminsterCPT & @wiltspolicedogs are currently on scene at a single vehicle RTC between Westbury and Bratton. Occupants fled the scene prior to our arrival... Two people have been located and arrested nearby, one of which for drink drive!! #Fatal5



2,490

Wilts Specialist Ops @WiltsSpecOps · 6 Jan
RPU are conducting speed checks in the village of Hook and speeding is the subject of many complaints from re of the day was ticketed at 45mph! #speedkills



11.6K

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• Twitter – Wilts Specialist Ops & Specials

Saturday 7th

Wilts Specialist Ops @WiltsSpecOps · 7 Jan
 Our #RPU south car's first customer of the day on the A303 with no insurance. Driver off to court.



13.8K 10 10

Wilts Specialist Ops @WiltsSpecOps · 7 Jan
 A hat-trick of no MOT tickets tonight and this evenings worth stopped by #RPU & #ARV in Chippenham... Expired MOT 2021 and Insurance ran out last week!! Vehicle seized!! No £100... No insurance = 6 points and £300 fine or report to court.



This vehicle's MOT has expired
 You can be fined up to £1000 for driving without a valid MOT. This vehicle may be MOT exempt, for more information refer to MOT exemption guidance.

HONDA CIVIC
 Check another vehicle
 Colour: Silver
 Fuel type: Diesel
 Date registered: 1 September 2006
 MOT expired on: 22 December 2021


This vehicle's MOT has expired
 You can be fined up to £1000 for driving without a valid MOT. This vehicle may be MOT exempt, for more information refer to MOT exemption guidance.

FORD
 Check another vehicle
 Colour: Blue
 Fuel type: Petrol
 Date registered: 19 May 2006
 MOT expired on: 14 December 2022

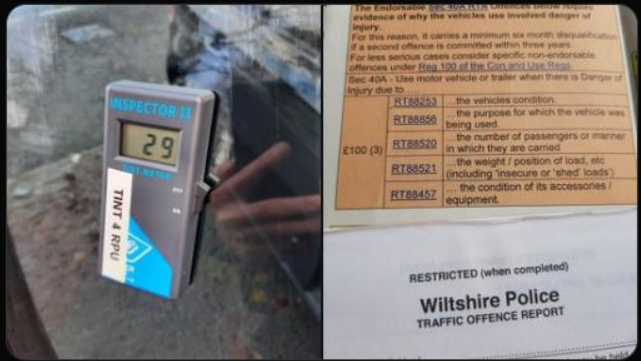
Wiltshire Specials @wiltspolicesc · 7 Jan
 #SRSU out today, 2 double crewed SC units and 1 SC with #RPU @WiltsSpecOps

- 3 x MOT expired
- 1 x Using Mobile phone
- 1 x driving with dog unsecured and on lap
- 1 x driving through a red light on a busy roundabout
- 1 x driving no licence or insurance

#fatal5 #Roadsafety



Wilts Specialist Ops @WiltsSpecOps · 7 Jan
 #RPU stopped a 22 year old driver in Salisbury. Licence held for less than a year but now has 3 points on the way due to excessively tinted front windows. The driving licence is a precious thing. Why risk it for the sake of vanity?



5,128 8 4 104

RT88451	the vehicles condition.
RT88450	the purpose for which the vehicle was being used
RT88520	the number of passengers or manner in which they are carried
RT88521	the weight / position of load, etc (including 'insecure or 'shed' loads')
RT88452	the condition of its accessories / equipment.

RESTRICTED (when completed)
Wiltshire Police
 TRAFFIC OFFENCE REPORT

• Twitter – Wilts Specialist Ops

Sunday 8th

Wilts Specialist Ops @WiltsSpecOps · 23h
 Its not even breakfast time yet and #RPU already have this 'Continents the book...
 VRM tinted = £100 FPN!!
 Window tints at 13% light allowance = 3 points £100 fine, or report to Court!!

Wilts Specialist Ops @WiltsSpecOps · 19h
 Stopped by #RPU for dark windows... only allowing in 25% light... plus cord exposed on rear tyre = Report to Court for both offences!!
 Plus a £100 FPN for No MOT since Nov 22!! @LaserTechInc_

This vehicle's MOT has expired

You can be fined up to £1000 for driving without a valid MOT. This vehicle may be liable to prosecution for more information refer to: MOT exemption guidance

8.4 m³ 420
BMW 420
 Check another vehicle
 Colour: Black
 Fuel type: Diesel
 Date registered: 20 June 2014
 MOT expired on: 17 November 2022
 Get an MOT reminder by email or text.

6,284 6 6 147

Wilts Specialist Ops @WiltsSpecOps · 17h
 Vehicle stopped by #RPU near the M4... 60% overweight... Fines issued and driver reported for vehicle in a dangerous condition!! At this weight, the brakes, steering, suspension etc will not cope! #dangerous @DVSAgovuk

	Weight	Excess	%
Axle 1	1460	---	---
Axle 2	3920	1470	60.0
Gross	5380	1880	53.7

7,420 7 5 103

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DORSET & WILTSHIRE FIRE & RESCUE SERVICE

WILTSHIRE AREA BOARD REPORT

Community Safety Plan

DWFRS Community Safety Plan can be found on the DWFRS website;
<http://www.dwfire.org.uk/community-safety-plan/>

Prevention

We are committed to making a real difference to the lives of people in Dorset and Wiltshire. Our aim is to reduce the level of risk and harm to our communities from fire, targeting those most at risk. We do this primarily through our Safe and Well visits.

A Safe and Well visit is **FREE** and normally lasts about one hour covering topics such as:

- Using electricity safely
- Cooking safely
- Making an escape plan
- What to do if there is a fire
- Keeping children safe
- Good practice – night time routine and other points relevant to you
- Identifying and discussing any further support the occupier may need

Are you or anyone you know:-

- Over the age of 65?
- Need a smoke detector?
- Have a long-term health condition?
- Suffer from poor hearing or sight loss?
- Would you struggle to escape in the event of a fire?

If you can answer yes to more than one of these questions, then please call us on 0800 038 2323 or visit <https://www.dwfire.org.uk/safety/safe-and-well-visits/>



Protection

On-going interaction by Protection Team members with Local Authorities, Private landlords and tenants regarding fire safety-related matters: external cladding systems; fire detection and warning systems; fire resisting doors (& self-closers); combustibility/fire resistance of construction materials; commercial and residential sprinklers systems and water-mist suppression systems

General Enquiries

If you have a general fire safety enquiry regarding commercial property, please email fire.safety@dwfire.org.uk and the Fire Safety Team will respond in office hours.

Fire Safety Complaint

If you wish to tell us about fire safety risks in commercial premises, such as locked or blocked fire exits, you have three options:

- You can email the fire safety department at enforcement@dwfire.org.uk
- Call 01722 69 1717 during office hours (9am-5pm).
- Call our Service Control Centre on 0306 799 0019 out of office hours (5pm-9am)

On Call Recruitment

Have you always wondered if you could join the fire service, but haven't had the opportunity to find out more? Have you found yourself seeking your next challenge, keen to give back to the local community or wanting to learn new skills including leadership and teamwork? Then becoming an on-call firefighter is for you.

As a paid position, on-call firefighters commit anywhere between 60 to 120 hours per week, during which time they must be able to respond to the station immediately.

Many have 'normal' jobs during the day, then upon their return home make themselves available overnight or during the weekends. Some of our crew respond from their workplaces during the day, and we are very grateful to their employers for releasing them to perform their vital duties.

Anyone over 18 years old can apply (although you can also apply once you are 17½) you must be able to respond and attend the fire station within 5-8 minutes, you have a good standard of physical fitness (i.e. you are generally active), and you must have the right to work in the UK.

Further information on becoming an On Call Firefighter can be found at www.dwfire.org.uk/working-for-us/on-call-firefighters/ or should you have any questions, you can call **01722 691444**.



Recent News & Events

Communities are well protected as Dorset & Wiltshire Fire and Rescue Service is graded as one the highest performing fire and rescue services in England, inspection confirms

Dorset & Wiltshire Fire and Rescue Service (DWFRS) continues to serve its communities well whilst managing and monitoring its efficiency in a highly effective manner, His Majesty's Inspectorate of Constabulary & Fire and Rescue Services (HMICFRS) confirmed today (20 January).

To read the full article please visit <https://www.dwfire.org.uk/news/communities-are-well-protected/>

Staying warm safely



It's important that everyone stays warm this winter – there are lots of ways to do that, but many of them also increase the risk of fire starting in the home.

Please do take extra care when using any of these, and don't be afraid to ask for help if you're not sure about something. You can call us FREE on 0800 038 2323, just leave a message and we will call you back.

You can also take a look at the [Warm Spaces website](#), which is mapping public-accessible places where people can go to be warm, rather than using heating at home.

For further information please visit <https://www.dwfire.org.uk/safety/save-safely/staying-warm-safely/>



Demand

Fire Calls for Trowbridge Fire Station for period: Nov 22 – Jan 23

Category	Total Incidents
Deliberate Fires	12
Accidental Dwelling Fires	14
AFA Domestic	61
AFA Non Domestic	36
RTC	11
Total	134

**Robbie MacPherson
Station Manager**

**Email: Robbie.macpherson@dwfire.org.uk
Mobile: 07770 813988**



Emergency Contact Hubs

What are they:

In a disaster/emergency widespread damage to utilities, buildings, trees and roads is likely to cause issues across the county. Our emergency services will be dealing with the most urgent concerns, so your local community will be the most immediate source of support and help.

An Emergency Contact Hub is your communities place to go and help one another in an emergency. They are fitted around whatever your community wants them to be, but primarily they are designed so that community members can help themselves, but also have a linkage into the emergency services in your local area.

What's the Purpose:

In an emergency the responding agencies will be heavily stretched, where they must prioritise urgent calls. Many of the minor issues can actually be resolved by the community themselves, often with just a little organisation or information required. The Emergency Contact hub is to build on and enhance what is already in place in the community. It is not designed, nor does it intend to remove any levels of responsibility that already exist that support our society.

The fundamental purpose of the Emergency Contact Hubs is that the community can come together to help one another, but also enabling the emergency responders and community groups to feed information to one another. For example;

- Police, Community Support Officer's (PCSO's) can visit the site with key updates and can then take back any urgent issues and feed them up the chain.
- Warmth and welfare can be provided within the hub to anyone that's needs it.
- Food and water can be dropped off at the site for residents/community in need.
- Activities to help in the incident can be coordinated at the hub.
- Community can come together with people in a similar position to themselves.

How is the Hub run?

In general, the hub is run by the community for the community. It uses the community venues themselves and is predominantly staffed by community volunteers. It's essentially a place for the community to come and help each other. Each hub will have an emergency pack which will give some suggestions on roles e.g., supervisor and welfare, but these do not need to be stuck too and can be altered to whatever suits the group. There is also no requirement to predefine people to roles, the system works so that you can open up and get started from there.

Examples

Widescale Power Outage

- Community decides to open the hub.
- Information brought down to community via the hub from local responders (e.g., PCSO's).
- Community information fed back up to responders via hubs (e.g., via PCSOs).
- Community comes together to identify vulnerable who might need some help.
- Food dropped at hub for distribution.
- Community shares out torches and lighting facilities to those in need.
- Information on safe processes available at hub (e.g., how to keep food cool without a fridge).
- Focus point to report medical emergencies if 999 is not operational.

Flooding Event

- Community decides to open the hub.
- Community collates any issues that they are aware of.
- Communication fed into Local Authority/Environment Agency (via phone call/email or visit).
- Information and assistance passed down to hub.
- Resources passed into hub.

For more information on the scheme please contact:

Wiltshire and Swindon Prepared: wiltshireandswindonprepared@wiltshire.gov.uk



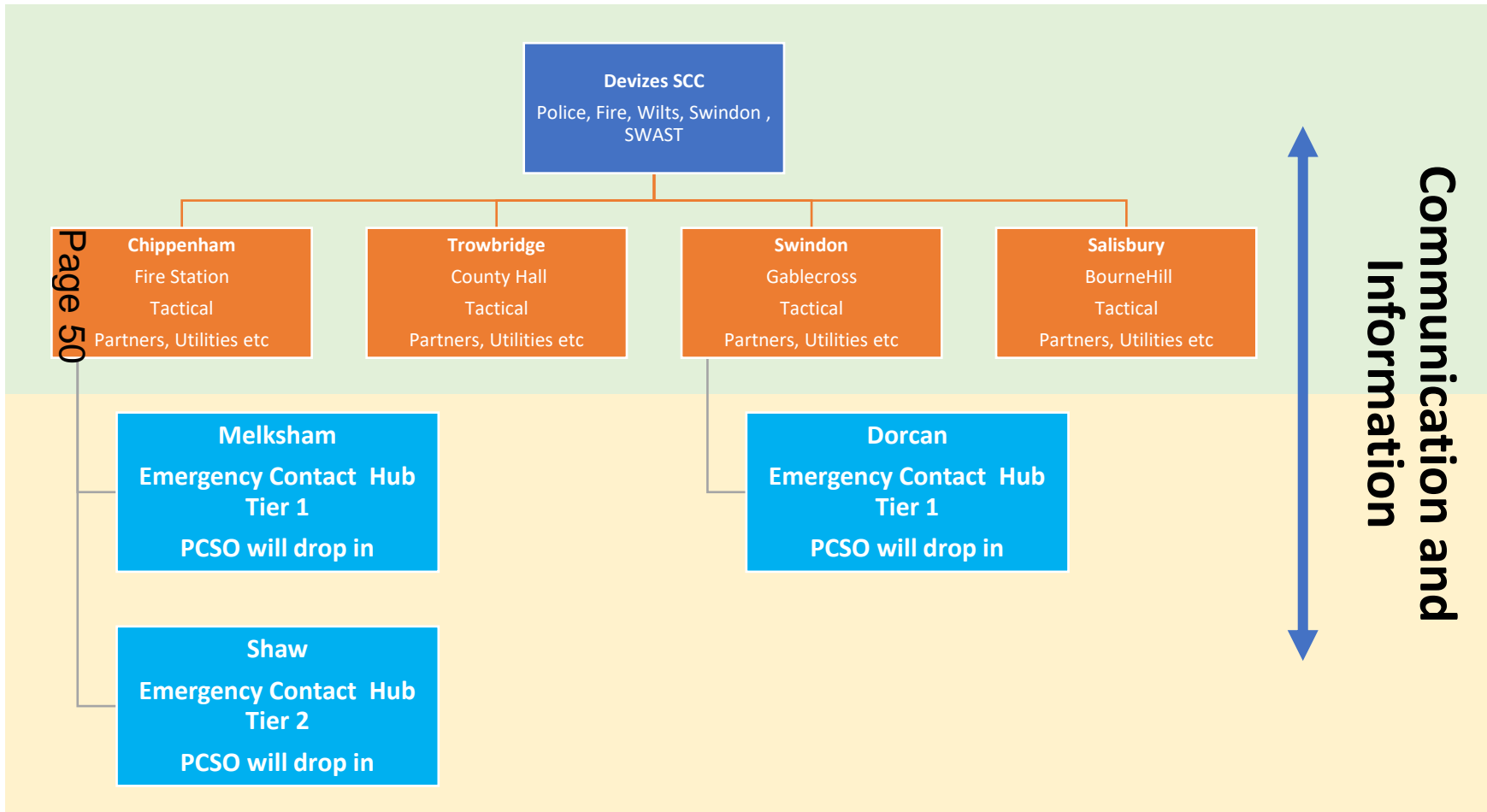
Emergency Contact Hubs



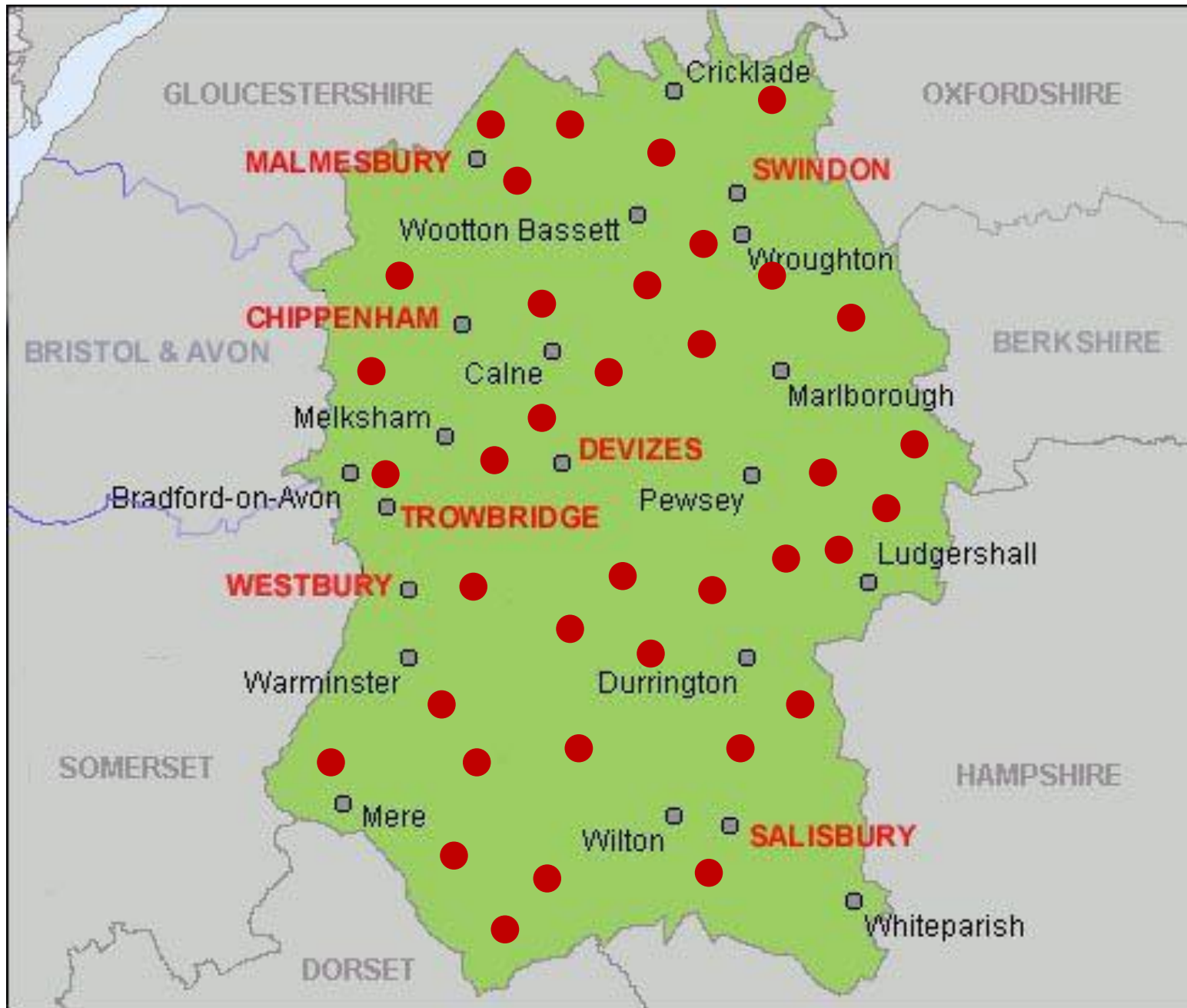
Wiltshire & Swindon Prepared

**Camella Town
Chris Manuel**

Emergency Contact Hubs (Buildings)



- Hubs for information, contact and communications in an Emergency
- Widely recognised in your community
- Supported and driven by the community
- Building your community knowledge and experience





Example Usage – Power Outage

Hubs used for:

- Communication down to community from multi-agency environment
- Communication up from community to multi-agency partners
- Information point for community
- Safe space for community (e.g. warm, welfare, reassurance, information sharing)
- Well publicised in your community
- Your community decides how you want to run this





Benefits

- Being part of the a National community resilience network – but designed to suit yourselves
- Build on your current community resilience structure – where ever you are in that process
- Formalises a process for us to communicate and give information to you and visa versa
- Allows information to be shared between all partners and communities quickly
- Enables you to support your vulnerable people, with access to wider network
- Community Driven, Community Owned, Community Decisions
- Muster provisions



What's Next?

- Let us know if you are interested. The hub concept is in your hands
- Have the conversation in your community, identify which building is best suited to an Emergency Contact hub. Run this alongside what you may already have in place in times of a crisis.
- Look at how you could staff this hub from your community.
- This is not set in stone, this scheme has to flex to meet your needs, if your original choice no longer fits it can be changed. It must work for the community.
- **We will visit your hub to discuss the Emergency Contact Hub, Community Resilience and Training.**
- **We will look at resources and muster provisions on site.**





What we would like from you

Your participation

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We want to create a large network covering all of Wiltshire that works for the community and is run by the community

Please get in touch with us to join

wiltshireandswindonprepared@wiltshire.gov.uk

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Report To Trowbridge Area Board
Date of Meeting Thursday, 16 March 2023
Title of Report Trowbridge Area Grant Report

Purpose of the Report

- To provide detail of the grant applications made to the Trowbridge Area Board. These could include; community area grants, health and wellbeing, young persons grants and Area Board initiatives.
- To document any recommendations provided through sub groups.

Area Board Current Financial Position

	Community Area Grants	Young People	Health and Wellbeing
Opening Balance For <u>2022/23</u>	£ 34,670.00	£ 30,464.00	£ 7,700.00
Awarded To Date	£ 18,930.00	£ 12,422.99	£ 599.00
Current Balance	£ 15,740.00	£ 18,041.01	£ 7,101.00
Balance if all grants are agreed based on recommendations	£ 9,990.00	£ 6,196.39	£ 4,801.00

Grant Funding Application Summary

Application Reference	Grant Type	Applicant	Project	Total Cost	Requested
ABG1065	Community Area Grant	Bellefield C of E Primary and Nursery School	Bellefield PlayPod	£10700.00	£5000.00

Project Summary:

Bellefield Primary School would like to introduce a Wiltshire Scrapstore PlayPod onto their school playground. This will be introduced to improve behaviour but also to encourage our pupils back to collaborative imaginative play as we are increasingly seeing the negative effects of COVID on the children playing. Our onsite Nursery will have access to the PlayPod as will the special school satellite classroom that uses our site. We also intend to open the PlayPod up to local church toddler groups and girl-guiding/scout groups to encourage community play. By working with Wiltshire Scrapstore we are joining an initiative of recycling across local businesses who provide their waste e.g. large spools and other manufacturing by-products that the children recycle through creative play. The programme focuses on teaching children the importance of recycling. This will be provided through Wiltshire Scrapstore training our existing staff as well as providing assemblies to our children discussing recycling.

ABG1085	Community Area Grant	Kennet and Avon Woodturning club	Lighting and camera gantry	£1500.00	£750.00
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Project Summary:

We wish to buy a gantry so that we can point cameras and lighting towards the lathe from above, as that gives the best view of the piece of wood and the tool the turner is using. It will also be in focus all the time. if the camera is to the side, the view can often be obscured by the turner's arm.

Application Reference	Grant Type	Applicant	Project	Total Cost	Requested
ABG915	Older and Vulnerable Adults Funding	Trowbridge Child Wellbeing Partnership	Responding to challenging behaviour in the community	£1500.00	£750.00
<p>Project Summary: The project involves training at least 4 volunteers to deliver sessions for the wider community to make people aware of how to respond to trauma induced behaviour. Wiltshire Council has been rolling out a programme of training for staff working in Children's Services called Five To Thrive. This is an approach to responding to trauma induced behaviour based on neuroscience, developed by Knowledge Change Action (KCA). Trowbridge Child Wellbeing Partnership believes that this approach has been shown to be highly effective and is applicable not only to children and young people. The Partnership feels that disseminating the approach more widely through the Trowbridge Community could have significant benefits for the mental health and wellbeing of the community. To test this out a pilot community session was held in March 2022 to a mixed audience of Councillors, staff of Trowbridge Future, Trowbridge Town Hall, Active Trowbridge and Selwood Housing. The session was extremely successful and the evaluation report of it has been included with the application. The session was funded as a pilot by Wiltshire Council, however, their focus is on developing awareness of Five To Thrive across the whole of Wiltshire rather than saturate a particular area so they are unable to fund the training of community facilitators for Trowbridge., To reduce the cost of delivering further community sessions without direct KCA involvement the Partnership has worked with KCA to develop a community session that could be delivered by volunteer facilitators. This funding application is to cover the development cost of the session £400, training the volunteer community facilitators to deliver sessions to the wider community in Trowbridge £750. £150 to cover the cost of venue hire both for the training event and 4 future community events, this is based on the Town Hall's rate of £15 per hour, and £200 to cover the costs of materials for the community sessions e.g. flip chart paper, refreshments, any travel costs incurred by the volunteers. It is proposed to train a minimum of 4 volunteers who would each deliver a minimum of 1 session to 10 people over the course of a year so reaching a minimum of 40 people in the Trowbridge Community. Once trained the volunteers become an important resource for the community and there is no extra charge from KCA if more sessions are delivered. Volunteers need to have already done Five To Five Training, ideally the Five To Five trainer training and be experienced trainers. Five potential volunteers have been identified. In terms of target audience for the community sessions initial discussions have already taken place with Trowbridge Future, Trowbridge Town Hall and Selwood Housing and interest has also been expressed by school governors. Each community session delivered will be thoroughly evaluated. A modest outlay of money would support a significant attempt to improve the mental health and wellbeing of the Trowbridge Community.</p>					
ABG930	Older and Vulnerable Adults Funding	Trowbridge Town Council	Park Yoga	£2100.00	£1050.00
<p>Project Summary: Park Yoga provides a free yoga outdoor in public parks in the UK. The sessions are free for one hour on Sunday mornings between May and September. Park Yoga is a registered charity and funded through donations and grants. In 2021 Trowbridge hosted its first Park Yoga with 984 people attending over the 20 week period, an average 49 per week. We would like to welcome Park Yoga back in 2023. One of the most cited benefits of taking part is the sense of community it instils in its participants. At a time of the cost of living crisis a project outdoors and open to all is much needed within Trowbridge. There is strong evidence base showing the benefits of access to greenspace and outdoor exercise on wellbeing and mental health.</p>					
ABG1073	Older and Vulnerable Adults Funding	MONDAY WEDNESDAY CLUB	Subsidized Trips	£500.00	£500.00
<p>Project Summary: Our adult members have learning disabilities, mental, physical and medical issues and for the most part are self isolated and none can work. They look forward to going on interesting trips which help their health and well-being and self-esteem. Unfortunately prices of transport and admissions have increased vastly to the extent that costs to members would be beyond their means. Also, unfortunately the Club cannot subsidize these costs due to our running costs also having been increased. Therefore, we need to ask for extra funding to be able to make trips possible.</p>					
ABG909	Youth Grant	Trowbridge Town Council	Urban Festival	£2689.24	£1344.62

Application Reference	Grant Type	Applicant	Project	Total Cost	Requested
<p>Project Summary: We wish to work with key partners to provide a Urban Festival enabling young people to connect and take part in sports, music, activities, art and support organisations. The Urban Festival will be held at stallards park 5.00 - 8.30 on Friday 7th July allowing them to socialise safely and develop relationships with adults they can trust. All of the activities will improve young peoples self esteem , mental health and wellbeing and will afford us the opportunity to promote all activities available within the community. The Festival will also allow us to engage with the young people in consultation to understand how they view there community, town and how we can make Trowbridge better for our young people.</p>					
ABG1006	Youth Grant	Trowbridge Athletic	Trowbridge Athletic	£1000.00	£500.00
<p>Project Summary: We require a grant of £1000 for many different factors within the club. First of all, and the main contributor for the need of this amount of money is to buy new kits and replace damaged kits. We buy our kits from Appin sports and they cost £23.99 for each kit if we were purchasing in bulk (over 24 kits.) We are looking to purchase around 30 new kits as 10 of are new players are without a permanent kit and the majority of the kits we own are very worn. This would cost us around £750, with shipping and tax included. We are also looking to buy 10 new balls, with some being training and some being match balls. This will cost us around £100. on top of new balls we are looking to purchase matchday equipment like bibs, nets and cones to provide more efficient and appropriate warm ups and cool downs for are players to prevent injuries. This should cost around £150.</p>					
ABG1048	Youth Grant	Splash Community First	Splash in Trowbridge	£10812.25	£5000.00
<p>Project Summary: Splash is an early, voluntary youth intervention that supports young people facing challenges in their lives. Through action planning, 1:1 support and small group positive activities (online and face to face) we aim to empower young people through confidence & skill development. Through peer support we facilitate the development of positive behaviours, positive friendships & a desire to accept, value & respect each other thus reducing bullying. Working with high adult ratios (min 3:12) we are able to provide the supervision required to manage behaviours whilst encouraging, supporting, celebrating & praising our beneficiaries.</p>					
ABG1089	Youth Grant	Wiltshire Arts Climate Action	Trowbridge Youth Climate Art Action	£10000.00	£5000.00
<p>Project Summary: There are two main overlapping parts, both to run for up to 12 months from receipt of grant funding, and a set of supporting activities. They are to take place in venues around the area such as the Town Hall and youth clubs in Trowbridge and the Area Board parishes, in evening, weekend and/or vacation sessions. 1. Large-group art making - Leading young people and those under 25 with SEN or Disabilities, and their families, in creating large-scale collective art works, using a structured process called Art Arena Games (A-Ag). 2. Delivering art into public spaces – Selecting artworks by children, young people and others, identifying suitable walls, fences etc., getting the owners’ and any other needed permissions, and supervising the painting of chosen artworks as publicly visible murals, either permanent or as removable hoardings. 3. Supporting activities – background and project sustainability activities including: a) Acquiring, storing, transporting and deploying materials and equipment. b) Training youth leaders, teachers, artists and climate advocates to run the two main activities. c) Raising matching funds, services and goods in kind to enable, expand and spread the activities. d) Advertising, documenting and publicising the art-making games and the public art initiatives. e) Admin and outreach work to enable the activities to develop and persist after 2023-24. f) Admin and outreach work to promote the Trowbridge Area’s model project across Wiltshire.</p>					

1. Background

Area Boards have authority to approve funding under powers delegated to them. Under the Scheme of Delegation Area Boards must adhere to the Area Board Funding and Grants Criteria. This document is available on the council’s website.

Three funding streams are available to the Area Board, each with an annually awarded amount. These funding streams are as follows:

- Community Area Grants (capital)
- Young People (revenue)

- Health and Wellbeing (revenue)

The Area Board will be advised of the funding available prior to their first meeting of each financial year.

2. Main Considerations

2.1. Councillors need to be satisfied that the applications meet the requirements as set out in the Area Board Funding and Grants Criteria and that the health and wellbeing and young persons funding guidelines have been adhered to.

2.2. Councillors must ensure that the distribution of funding is in accordance with the Scheme of Delegation to Area Boards.

2.3. Councillors need to consider any recommendations made by sub groups of the Area Boards.

3. Environmental & Community Implications

Grant funding will contribute to the continuance and/or improvement of cultural, social and community activity and wellbeing in the community area, the extent of which will be dependent upon the individual project.

4. Financial Implications

Councillors must ensure that the Area Board has sufficient funding available to cover the grants awarded.

5. Legal Implications

There are no specific legal implications related to this report.

6. Human Resources Implications

There are no specific human resources implications related to this report.

7. Equality and Inclusion Implications

Community Area Boards must fully consider the equality impacts of their decisions in order to meet the Council's Public Sector Equality Duty.

Community Area Grants will give local community and voluntary groups, Town and Parish Council's equal opportunity to receive funding towards community based projects and schemes where they meet the funding criteria.

8. Safeguarding Implications

The Area Board has ensured that the necessary policies and procedures are in place to safeguard children, young people and vulnerable adults.

No unpublished documents have been relied upon in the preparation of this report.

Report Author

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